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TO: OIPE
Mail Stop Amendment
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FROM: D. Kent Stier/Merri D. Cruz

OUR REF: 60027.0190USU1/BS 030078
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Title of Document Transmitted: AmendmentApplicant: Dirk Palenik et al.
Serial No.: 10/603,949
Filed: June 25, 2003

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Merri D. CruzApril 16, 2007
Date

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S/N: 10/603,949

PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Dirk Palenik et al. Examiner: Yolanda L. Wilson
Serial No.: 10/603,949 Group Art Unit: 2113
Filed: June 25, 2003 Docket No.: 60027.0190USU1/BS 030078
Title: Methods and Devices for Communications Device Troubleshooting

CERTIFICATE UNDER 37 CFR 1.8(b):

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By: 
Name: Merri D. Cruz

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

AMENDMENT

Applicants respectfully request entry of the following amendment and remarks contained herein in response to the Office Action mailed April 5, 2007. Applicants respectfully submit that the amendment and remarks contained herein place the instant application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment sections of this paper.